IT Infrastructure Specialists….at your service

- *Do you have any challenges in managing your IT infrastructure today?*
- *Are you interested to have a specialist to manage your IT Infrastructure?*

If your answer to the above is "YES", then we have the solution - Prime's Infrastructure Management Services customized to offer end-to-end management of your existing infrastructure hosted within your premises or any third party service provider).

Key concerns for CIOs today?

- Provide uninterrupted service to it's users to ensure profitability and cost-efficiency of an organization.
- Need to maintain and retain the right combination of "Skilled expertise", "sophisticated tools" and "High-end processes".
- Required to run efficient tools as per international quality framework.
- The annual cost of maintaining and supporting this IT infrastructure pales the initial purchase price.

Prime offerings

Prime Remote Infrastructure Management service helps you build and operate your company's critical IT infrastructure more efficiently, without having to move from your current site. With our staff, advanced toolset and proven ITIL-based service framework, you can improve the quality and reliability of your IT operation – with fewer headaches and lower risk.

Prime can design, procure, deploy, manage, support, maintain and expand your IT infrastructure just about anywhere…including your company data centers, remote offices and collocation centers run by other service providers. As a result, you avoid the costs of managing hardware, can grow as your business dictates, and can focus your internal IT staff on strategy instead of maintenance.

Why Prime?
- Specialist on Open Source platform & with its innovation, it can rule the world by its customized solution & own house development on plugins.
- Specialists in delivering SLA-based, infrastructure management services
- Group of experts joined together to leverage their expertise (gathered knowledge for years in the renowned players on this sector) for you.
- Optimizing the cost in terms of tools (open source) without compromising the performance & quality benchmarking.
- Services being delivered using a proven global delivery model.
- Services are customizable, SLA-driven and offer an irresistible value proposition to organizations seeking improved ROI.

How can Prime add value to your investment?
- Meet stringent SLA expectations of business users, in terms of service availability and Performance on a 24X7 basis.
- Enhance responsiveness to changing business needs by improving flexibility, speed of technology innovation and support.
- Realize productivity benefits and performance enhancement by streamlining IT processes using ITIL best practices.
- Ensure better return on invested capital by optimizing IT infrastructure through consolidations, capacity planning and new technology adoption.
- Improve security by developing relevant internal control frameworks &
- Enabling compliance to statutory / regulatory requirements .